

Incident Response Training Procedures

Doc. Control Number	Version	
SNL-35	0.2	

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Document Reference

Item	Description	
Title	Incident Response Training Procedures	
Department	Cybersecurity department	
Version No	0.2	
Status	Draft	
Туре	DOCX	
Publish-Date	30 May 2024	
Revision-Date	30 May 2025	

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Document Amendment Record			
Version-No	Date	Prepared-by	Explanation
0.1	30 May 2023	Muhaned Ali	First Release
0.2	30 May 2023	Muhaned Ali	The document has been reviewed

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1. Incident Response Training Procedures

To test the incident response process, the following procedures must be taken on a regular basis:

1. Develop a training plan.

Create a plan that outlines the training objectives, timelines, and resources required to conduct the training.

2. Formulate a scenario.

Develop a realistic scenario that is likely to occur in your organization.

The scenario should include the type of incident, the scope of impact, and the response required.

3. Identify the response team.

Make sure you have identified the team members who will respond to the incident. Assign specific roles and responsibilities to each team member.

4. Conduct the training.

Conduct the training using the scenario you have developed. Simulate the incident and observe the response of the team members.

5. Evaluate the response.

Evaluate the response of the team members to determine if they followed the incident response process. Assess the effectiveness of the communication channels, response times, and other aspects of the process.

6. Provide feedback.

Provide feedback to the team members on their performance during the training. Identify areas for improvement and provide suggestions on how to improve.

7. Revise the incident response plan.

Revise the incident response plan based on the feedback received during the training. Make sure you incorporate the lessons learned into the plan.

8. Repeat the training.

Repeat the training periodically to ensure that the team members are familiar with the incident response process and the plan is effective.

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